

milkrite | InterPuls

Improving every farm we touch

My first steps with



STEP 1

Pre - Installation Assessment

To ensure the LE30 pulsators can be effectively installed into your parlour, we will conduct a thorough assessment of your existing system. The electrical supply, control system mechanical fit and pulsation settings will be assessed and verified prior to the first installation.



STEP 2

First Installation & Set Up

The dealer will visit your farm and install the pulsators - you keep your existing pulsators and connections. Your original pulsator settings will be used and the milking system will be verified as part of the installation process.



STEP 3

Pulsator Exchange

Every 6 months, the dealer will visit your farm and exchange the pulsators - keeping your system at it's optimum. The pulsator's settings and milking performance will be verified as part of the exchange service.



STEP 4

Relax with peace of mind from our no questions warranty

By exchanging the pulsator every six months and verifying the milking performance, you can be confident that the pulsation system is working optimally. The pulsators are factory set and tested and we will provide you with emergency spares at no extra cost.



Frequently asked questions

1. Which pulsators are available?

We have made our LE30 electrical pulsator available for the service.

2. How does the exchange process work?

Your dealer will arrange the exchange every six months. It's a simple and quick process - the dealer will detach the current pulsator and replace it with a factory prepared and tested pulsator.

3. How will the installation process work?

Working with your dealer, we will assess your parlour to ensure we can fit the LE30 pulsator and we will determine which connections are needed. A convenient installation date will be agreed with you and our team will manage the installation process. Once installed, the team will ensure the optimum settings are achieved for your parlour.

4. What happens to my old pulsators?

Your old pulsators and connectors stay on your farm and belong to you. If you ever exit the scheme, you can return your parlour to its original equipment.

5. When will my pulsators get exchanged?

Every six months irrespective of usage. You will no longer buy spare part kits or service your pulsator on site.

6. What if a pulsator stops working?

You will be provided with a free of charge 'emergency spare' pulsator. Our pulsators will be guaranteed fit for purpose and we will remedy, free of charge, any defects provided it did not occur as a result of misuse, neglect, alteration or mishandling.

7. Will I get new pulsators every time?

No - the pulsators will be factory prepared and conform to specification verified by factory testing.

8. How will you maintain my pulsator settings?

We will record your original pulsator settings during the installation process. Every six months your pulsators are exchanged with factory tested pulsators ensuring your exact settings are maintained for optimum milking.



9. Is there a contract?

There is an agreement that outlines the scheme and confirms that the equipment belongs to Milkrite | InterPuls.

10. When & how do I pay?

Every month you will receive an invoice from your dealer based on the number of pulsators you have. You will pay them directly.

11. Do I pay for shipping?

No.

12. What if I want to stop?

Notify your dealer and Milkrite | InterPuls and arrange a date to remove the pulsators. Once we have removed the pulsators, you will no longer be charged.

